# **Optum**

# **Texas Hurricane Beryl – 7/11/2024 July 11, 2024**

#### Office of the Governor

Governor Greg Abbott
P.O. Box 12428
Austin, TX 78711
(512) 463-2000
Office of the Texas Governor | Greg Abbott
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Press release on July 10, 2024:

"Governor Abbott Announces 67 Counties Approved For Major Disaster Declaration

July 10, 2024 | Austin, Texas | Press Release

Governor Greg Abbott announced today that 67 Texas counties have been approved for federal disaster assistance as part of a Major Disaster Declaration approved by the President following impacts to the state from Hurricane Beryl.

"'As federal, state, and local officials continue to assess damages in impacted communities, Texas is working around-the-clock to respond and help Texans recover from Hurricane Beryl," said Governor Abbott. "President Biden approved 67 counties for federal disaster assistance after Texas requested a Major Disaster Declaration yesterday. This approval is a critical step forward in our efforts to provide assistance to impacted Texans across the state. I remain in contact with Acting Governor Dan Patrick, Chief Nim Kidd, and other state and local officials on our ongoing response and recovery efforts. Our team is also in regular contact with electrical providers to ensure power is quickly restored to all Texans. I thank Acting Governor Patrick, state officials, emergency management personnel, and first responders for working tirelessly to deliver all necessary aid to our fellow Texans."

The following counties have been included in the federal disaster declaration: Anderson, Angelina, Aransas, Austin, Bowie, Brazoria, Brazos, Burleson, Calhoun, Cameron, Camp, Cass, Chambers, Cherokee, Colorado, Dewitt, Fayette, Fort Bend, Freestone, Galveston, Goliad, Gregg, Grimes, Hardin, Harris, Harrison, Hidalgo, Houston, Jackson, Jasper, Jefferson, Kenedy, Kleberg, Lavaca, Lee, Leon, Liberty, Madison, Marion, Matagorda, Milam, Montgomery, Morris, Nacogdoches, Newton, Nueces, Orange, Panola, Polk, Refugio, Robertson, Rusk, Sabine, San Augustine, San Jacinto, San Patricio, Shelby, Trinity, Tyler, Upshur, Victoria, Walker, Waller, Washington, Webb,

Wharton, and Willacy. Additional counties may be requested for inclusion in the federal disaster declaration as damage assessments are completed. The Federal Emergency Management Agency (FEMA) will also make its Hazard Mitigation Grant Program available statewide at the request of the State of Texas.

The Major Disaster Declaration allows for reimbursement for up to 75 percent of costs associated with expenses for debris removal and emergency protective measures. The State of Texas may make additional requests as damage assessments are completed.

Texas continues to surge state emergency response and recovery resources into impacted communities, including personnel, generators, tarps, fuel, ready-to-eat meals, water, and ice.

Additionally, the Texas Division of Emergency Management (TDEM) has a map available to locate cooling centers opened and operated by local officials. TDEM's cooling center map can be found at tdem.texas.gov/cool.

Yesterday, following Texas Emergency Management Chief Nim Kidd's meeting with Acting Governor Dan Patrick and Houston Major John Whitmire at the City of Houston Emergency Center where they received a briefing on the city's response and recovery efforts, the State of Texas deployed 25 additional ambulances and a 250 bed medical shelter to support local EMS and hospital capacity needs in the Houston area. This asset will serve as a resource for the greater Houston area, including neighboring communities, to support emergency medical response needs as responders prioritize life-safety and address acute medical needs.

Texans who sustained property damage are urged to report damage to homes and businesses using the Individual State of Texas Assessment Tool (iSTAT) damage survey. iSTAT surveys can be filled out in English and Spanish by visiting <a href="mailto:damage.tdem.texas.gov">damage.tdem.texas.gov</a> and clicking "July 7th - Ongoing Hurricane/Tropical Storm Beryl."

Information provided through the iSTAT damage survey helps point emergency management officials to damage in affected areas. Details submitted through the online survey also also helps identify immediate resource needs. Additionally, survey information aids officials in determining whether the state meets federal requirements for various forms of federal disaster assistance.

Reporting damage through the iSTAT tool is a voluntary activity and is not a substitute for reporting damage to your insurance company. It does not guarantee disaster relief assistance. English and Spanish tutorial videos explaining how to fill out iSTAT surveys are available at <u>damage.tdem.texas.gov</u>.

More information about the federal resources available for Texans as a result of Hurricane Beryl can be found at <a href="fema.gov/disaster/4798">fema.gov/disaster/4798</a>.

The State of Texas continues to take action to provide all available resources to help support local communities from the impacts of Hurricane Beryl, including:

- July 2– <u>Texas Emergency Management Officials Urged Texans to Keep an Eye on the Gulf this Holiday Week</u>
- July 3— <u>Governor Abbott Directed TDEM to Issue Hurricane Beryl Advisory Notice for Texas Emergency Management Council</u>
- July 4— Governor Abbott directed TDEM to increase the readiness level of the State Emergency Operations Center
- July 5- Acting Governor Patrick Issued a Disaster Declaration for 40 Counties and Held a Press Conference
- July 6– <u>Acting Governor Patrick Expanded Disaster Declarations for an Additional 81</u> Counties
- July 7- Acting Governor Patrick Held a Press Conference on Hurricane Beryl to Update Texans on the State's Preparation Efforts
- July 8– <u>Acting Governor Dan Patrick Provided an Update on Hurricane Beryl Response</u> <u>Efforts</u>
- July 9– <u>Governor Abbott Provided an Update On Hurricane Beryl Response In Texas and Acting Governor Patrick Held a Press Conference and Media Availability</u>"

#### Office of Emergency Management and Homeland Security Agency

Texas Division of Emergency Management 2883 Highway 71 E P.O. Box 285 Del Valle, TX 78617 (512) 424-2208

Texas Division of Emergency Management

Texas Division of Emergency Management | Del Valle TX | Facebook

Texas Division of Emergency Management (@TDEM) / X

Press Release on July 9, 2024:

# "Acting Governor Dan Patrick: Statement on Federal Emergency Disaster Declaration Request

AUSTIN – Acting Governor Dan Patrick issued this statement today following a phone call with President Biden:

"I have just spoken with President Biden. I have requested a federal emergency disaster declaration through FEMA to cover all costs for Category A (Debris) and Category B (Emergency Protective Measures). FEMA's assistance with these costs will expedite the recovery process and help ensure the safety of Texans impacted by Hurricane Beryl. The president granted my request."

#### **American Red Cross**

American Red Cross Central and South Texas Region
2218 Pershing Dr.
Austin, TX 78723
(512) 928-4271
Central & South Texas | Texas Region | American Red Cross
American Red Cross Serving Central and South Texas | Austin TX | Facebook

American Red Cross Texas Gulf Coast Region
2700 Southwest Freeway
Houston, TX 77098
(713) 313-1608
Gulf Coast | Texas Region | American Red Cross
American Red Cross Texas Gulf Coast | Houston TX | Facebook
American Red Cross TX Gulf Coast (@RedCrossTXGC) / X

Press Release on 07/11/24:

# "Red Cross Helping as Texans Seek Relief from Extreme Heat, Power Outages July 11, 2024

The American Red Cross is focused on supporting the growing need for emergency shelter as Texans seek relief from extreme heat and massive power outages after Hurricane Beryl.

More than 1.3 million customers remain without power and air conditioning for the fourth day as dangerous high temperatures continue to smother southeast Texas. Without power, people are scrambling to find food, gas and medical care. People have no gas for their vehicles and food is spoiling in refrigerators. Long lines of people are waiting at any restaurant or gas station with power.

The situation is particularly dangerous for the elderly and people who rely on electric medical devices as power outages continue. Residents are urged to check on their loved ones and neighbors. You can find cooling center locations at <a href="tdem.texas.gov/cool">tdem.texas.gov/cool</a>, call for the latest information or contact your city or county office of emergency management.

This is the second time in a little over two months that people in the area have dealt with flooding and prolonged power outages. In early May, high waters inundated Houston neighborhoods and a derecho left heavy damage in the city.

**RED CROSS RESPONSE** Wednesday night, the number of people staying in emergency shelters in Texas increased by 20% with a total of 650 people in 20 emergency shelters.

Some of these shelters are managed by the Red Cross and others are operating independently.

Nearly 500 Red Crossers are working around the clock with Texas government officials and community partners to support mobile feeding and distribute relief supplies. Red Cross volunteers are also helping assess the residential damage in affected communities. This work will help to better understand what help families may need in the coming days and weeks. Beryl has caused significant damage, and the Red Cross will be with those affected in the weeks and months to come, helping them recover.

**BE SAFE. FIND A SHELTER**. This extreme heat is dangerous. The Red Cross and partners have shelters open to provide safe refuge from the heat, power outages and damage from Hurricane Beryl. Anyone who needs a safe place to stay or a meal can find shelter information on redcross.org, the free Red Cross Emergency app or by calling 1-800-RED CROSS (800-733-2767).

Red Cross shelters are open to everyone in need, regardless of race, ethnicity, age, religion, gender identity, sexual orientation, ability or citizenship status. All disaster assistance is free. We don't require people to show any kind of identification to enter a shelter — just their name and where they were living before the disaster.

If possible, we encourage people who plan to stay in a shelter to bring prescription medications, extra clothing, pillows, blankets, hygiene supplies, other comfort items and important documents. Don't forget to bring any special items for children, such as diapers, formula and toys, or for family members who have unique needs.

**GENERATOR SAFETY** As people turn to generators to try and cool their homes, emergency responders have received hundreds of carbon monoxide poisoning calls. Carbon monoxide can kill. If you start to feel sick, dizzy or weak, get to fresh air right away.

Never use a generator, grill, camp stove or other gasoline, propane, natural gas or charcoal-burning device inside a home, garage, basement or other partially enclosed area. Keep this equipment outside and away from doors, windows and vents, which could allow carbon monoxide to come indoors. Plug appliances directly into the generator. Never plug a generator into a wall outlet."

#### **Open Shelters:**

- Brazoria County
   Bridge Community Church
   219 N. Arcola Street
   Angleton, TX 77515
- Brazoria County
   Angleton Recreation Center

1601 N. Valderas Street Angleton, TX 77515

- Fort Bend County
   Friends of North Rosenburg
   1908 Avenue E
   Rosenberg, TX 77471
- Fort Bend County
   Fort Bend County Fairground
   4310 TX-36 S
   Rosenberg, TX 77471
- Harris County
   Cooling Center Compudot Charging Center
   1602 Airline Drive
   Houston, TX 77009
- Harris County
   BakerRipley Ripley House
   4410 Navigation Blvd
   Houston, TX 77011
- Harris County Cooling Center – Baytown Community Center 2407 Market Street Houston, TX 77520
- Harris County
   San Jacinto Christian Church
   710 Alamo Street
   Baytown, TX 77521
- Harris County
   BakerRipley Gulfton Sharpstown Campus
   6500 Rookin Street
   Houston, TX 77074
- Harris County Champion Forest Church of Jersey Village 16518 Jersey Drive Jersey Village, TX 77040
- Jasper County
   Nehemiah Family Life Center (Jasper County)
   650 Pollard Street

Jasper, TX 75951

- Matagorda County
  Bay City Civic Center
  201 Seventh Street
  Bay City, TX 77414
- Matagorda County
   Tidehaven High School Dome
   205 FM1095
   Elmaton, TX 77440
- Montgomery County
   Sts. Simon and Jude Catholic Parish
   26777 Glen Loch Dr.
   The Woodlands, TX 77381
- Montgomery County
   West Montgomery County Comm. Dev. Ctr.
   31355 Friendship Dr.
   Magnolia, TX 77355
- Montgomery County
   East Montgomery County Community Center
   16401 First Street
   Splendora, TX 77372
- Montgomery County Lone Star Convention Center 2500 Lone Star Pkwy. Montgomery, TX 77356
- Tyler County
   Cooling Center First Baptist Church Family Life Center (Tyler County)
   205 Wheat Drive
   Woodville, TX 75979
- Walker County
   Walker County Storm Shelter
   445 TX-75
   Huntsville, TX 77320

### **Department of Transportation**

Texas Department of Transportation

125 East 11<sup>th</sup> St.
Austin, TX 78701
(512) 463-8588

<u>Texas Department of Transportation (txdot.gov)</u>

<u>Texas Department of Transportation | Facebook</u>

<u>TxDOT (@TxDOT) / X</u>

Please see the following link for updated traffic conditions: DriveTexas

### **United Way/211 Information and Referrals Lines**

These information and referral lines may know of additional resources currently providing assistance, such as food pantries, clothing closets, emergency shelters, and agencies offering financial assistance. Please dial 2-1-1 and provide your zip code and demographic information in order to receive referrals. Information can also be obtained at <u>Call 211 for Essential</u> Community Services | United Way 211.

2-1-1 Texas
Dial 2-1-1 or (877) 541-7905
2-1-1 Texas | Texas Health And Human Services Commission (211texas.org)

### Federal Emergency Management Agency (FEMA)

(800) 621-3362

#### FEMA.gov

Please visit the website and click on "*Disaster Declarations*". If a disaster is declared, please call to apply for assistance by phone, or visit: <u>Individual Assistance | FEMA.gov</u> to apply online.

# DisasterAssistance.gov

#### Home I disasterassistance.gov

Offers information about local resources for disasters, including: FEMA Disaster Recovery Centers (DRCs), Red Cross, food, shelter, state emergency management agencies, and hospital locators.

To determine if individual disaster assistance is available through FEMA, please visit the website and enter the address.

To locate your local state emergency management agency for disaster information and updates, please visit: <u>Search Your Location | FEMA.gov</u>

# **American Red Cross National**

(800) 733-2767

American Red Cross | Help Those Affected by Disasters

### **National Weather Service**

Weather alerts by state are available at: Active Alerts (weather.gov).

#### **The Weather Channel**

Local forecasts and severe weather. Please call or visit the website to locate your local chapter and open shelters.

National and Local Weather Radar, Daily Forecast, Hurricane and information from The Weather Channel and weather.com.

#### **Safe Travel USA**

SafeTravelUSA

#### **National Traffic And Road Closure Information**

National Traffic and Road Closure Information | Federal Highway Administration (dot.gov)

### **Free Help Line**

Optum, a leading health and behavioral health services company, is offering a free emotional-support help line.

The toll-free number, 866-447-3573, will be open Monday-Friday, 8am-8pm CST. The service is free of charge and open to anyone. Specially trained Optum mental health specialists help people manage their stress and anxiety so they can continue to address their everyday needs. Callers may also receive referrals to community resources to help them with specific concerns, including financial and legal matters.

Along with the toll-free help line, emotional-support resources and information are available online at https://www.liveandworkwell.com.