



## New York Severe Winter Storm February 12, 2025

### Office of the Governor

Governor Kathy Hochul  
NYS State Capitol Building  
Albany, NY 12224  
518-474-8390

[Governor Kathy Hochul](#)

[Governor Kathy Hochul | Facebook](#)

[Governor Kathy Hochul \(@GovKathyHochul\) / X](#)

[Governor Kathy Hochul - YouTube](#)

*“Our State resources are ready and mobilized to keep New Yorkers safe as we respond to this next round of winter weather, and we will continue coordinating with our local partners throughout the storm including taking steps to facilitate emergency salt deliveries,” Governor Hochul said. “Monitoring your local forecast is critical — especially when traveling — and I encourage all New Yorkers to exercise caution as weather conditions can be unpredictable, and many warnings and watches are in effect.”*

### Office of Emergency Management and Homeland Security Agency

New York State Division of Homeland Security and Emergency Services  
1220 Washington Avenue  
Albany, NY 12226  
518-242-5000

[Homeland Security and Emergency Services | Division of Homeland Security and Emergency Services](#)

[New York State Division of Homeland Security & Emergency Services | Albany NY | Facebook](#)

[NYS Div. of Homeland Security & Emergency Services \(@NYSDHSES\) / X](#)

[NYS DHSES - YouTube](#)

## **American Red Cross**

American Red Cross Greater New York Region  
520 West 49<sup>th</sup> Street  
New York, NY 10019  
877-733-2767

[Greater New York Region | American Red Cross](#)

[American Red Cross in Greater New York | New York NY | Facebook](#)  
[American Red Cross Greater NY \(@redcrossny\) • Instagram photos and videos](#)

**Open Shelters: There are no Red Cross Shelters currently.**

## **Department of Transportation**

New York State Department of Transportation  
50 Wolf Road  
Albany, NY 12232  
518-457-6195

[NYSDOT Home](#)

[New York State Department of Transportation | Albany NY | Facebook](#)  
[NYSDOT \(@NYSDOT\) / X](#)

## **United Way/211 Information and Referrals Lines**

These information and referral lines may know of additional resources currently providing assistance, such as food pantries, clothing closets, emergency shelters, and agencies offering financial assistance. Please dial 2-1-1 and provide your zip code and demographic information in order to receive referrals. Information can also be obtained at [Call 211 for Essential Community Services | United Way 211](#).

[211 New York State](#)

## **Federal Emergency Management Agency (FEMA)**

(800) 621-3362

[FEMA.gov](#)

Please visit the website and click on “*Disaster Declarations*”. If a disaster is declared, please call to apply for assistance by phone, or visit: [Individual Assistance | FEMA.gov](#) to apply online.

## **DisasterAssistance.gov**

[Home | disasterassistance.gov](https://www.disasterassistance.gov)

Offers information about local resources for disasters, including: FEMA Disaster Recovery Centers (DRCs), Red Cross, food, shelter, state emergency management agencies, and hospital locators.

To determine if individual disaster assistance is available through FEMA, please visit the website and enter the address.

To locate your local state emergency management agency for disaster information and updates, please visit: [Search Your Location | FEMA.gov](https://www.fema.gov/search-your-location)

## **American Red Cross National**

(800) 733-2767

[American Red Cross | Help Those Affected by Disasters](https://www.redcross.org/help-those-affected-by-disasters)

## **National Weather Service**

Weather alerts by state are available at: [Active Alerts \(weather.gov\)](https://www.weather.gov/alerts).

## **The Weather Channel**

Local forecasts and severe weather. Please call or visit the website to locate your local chapter and open shelters.

[National and Local Weather Radar, Daily Forecast, Hurricane and information from The Weather Channel and weather.com](https://www.weather.com).

## **Safe Travel USA**

[SafeTravelUSA](https://www.safetravelusa.com)

## **National Traffic And Road Closure Information**

[National Traffic and Road Closure Information | Federal Highway Administration \(dot.gov\)](https://www.fhwa.dot.gov/traffic)

## **Free Help Line**

Optum, a leading health and behavioral health services company, is offering a free emotional-support help line.

The toll-free number, 866-447-3573, will be open Monday-Friday, 8am-8pm CST. The service is free of charge and open to anyone. Specially trained Optum mental health specialists help people manage their stress and anxiety so they can continue to address their everyday needs. Callers may also receive referrals to community resources to help them with specific concerns, including financial and legal matters.

Along with the toll-free help line, emotional-support resources and information are available online at <https://www.liveandworkwell.com>.