



Endeavor Air Event February 18, 2025

Office of the Governor

Governor Tim Walz
130 State Capitol
75 Rev Dr. Martin Luther King Jr Blvd
St. Paul, MN 55155
(651) 201-3400

[Office of Governor / Office of Governor Tim Walz and Lt. Governor Peggy Flanagan](#)
[Governor Tim Walz | Facebook](#)
[Governor Tim Walz \(@GovTimWalz\) / X](#)

Social media post February 18, 2025

“Heartened to hear that no life-threatening injuries were sustained in yesterday’s crash and that all involved are expected to recover. While we wait to learn more about what went wrong, I’m grateful for the swift action and bravery of the first responders who answered the call.”

Office of the Mayor

Mayor Jacob Frey
City Hall
350 S. Fifth St., Room 331
Minneapolis, MN 55415
(612) 67302100

[Mayor - City of Minneapolis](#)
[Mayor Jacob Frey \(@MayorFrey\) / X](#)
[Mayor Jacob Frey | Facebook](#)

Social media post on February 17, 2025

*“I’m relieved to hear that there have been no reported fatalities on the Delta flight from Minneapolis to Toronto. My thoughts are with those who have been injured and experienced this terrifying situation.
Thank you to the emergency crews who responded quickly to the scene. I’m in direct contact with our local airport officials as we continue to gather more information.”*

Endeavor Airline

Passenger Inquiry Center for Canada residents: (866) 629-4775

For United States residents: (800) 997-5454

For all updates related to Flight 4819, please visit [Endeavor Flight 4819 | Delta News Hub](#)

Tuesday, Feb. 18, 9:37 a.m. update:

“Delta teams continue to respond to Monday’s single-aircraft accident involving Delta Connection Flight 4819, operated by Endeavor Air.

In total, 21 injured passengers were initially transported to local hospitals. As of Tuesday morning, 19 have been released.

“Our most pressing priority remains taking care of all customers and Endeavor crew members who were involved,” said Delta CEO Ed Bastian. “We’ll do everything we can to support them and their families in the days ahead, and I know the hearts, thoughts and prayers of the entire Delta community are with them. We are grateful for all the first responders and medical teams who have been caring for them.”

Delta’s incident response team deployed to Toronto Pearson International Airport (YYZ) Monday evening, including specially trained Delta Care Team representatives who provide support for customers, employees and their loved ones. Members of Endeavor Air’s leadership team are also on site to provide support and ensure full cooperation with investigators.

Delta and Delta Connection flights have resumed at YYZ, however two Delta flights are operating with larger aircraft to allow for greater arrival and departure capacity Tuesday. A travel [waiver remains in effect on Delta.com](#) for YYZ customers for travel through Feb. 20.

For the most current official information regarding Delta Flight 4819, visit [news.delta.com](#) and [@DeltaNewsHub on X](#).”

Local Mental Health Crisis Line

Cope Mental Health

(612) 596-1233

[Cope: mobile crisis response | Hennepin County](#)

Local Police Department

Minneapolis Police Department
350 S 5th St
Minneapolis, MN
(612) 673-2345

[Police - City of Minneapolis](#)

[MN Police Department / X](#)

[Minneapolis Police Department | Minneapolis MN | Facebook](#)

There are no current press releases regarding the plane incident.

United Way/211 Information and Referrals Lines

These information and referral lines may know of additional resources currently providing assistance, such as food pantries, clothing closets, emergency shelters, and agencies offering financial assistance. Please call and provide your zip code and demographic information in order to receive referrals.

[Home - United Way 211](#)

Call 2-1-1 or (800) 54307709

Text your zip code to 89-211

National Suicide Prevention Lifeline

(800) 273-8255

[988 Suicide & Crisis Lifeline - Call. Text. Chat. \(988lifeline.org\)](#)

Substance Abuse & Mental Health Services Administration Disaster Distress Helpline

(800) 985-5990

National mental health helpline that is available to those who have experienced a natural or human caused disaster. The helpline is available 24 hours per day, 7 days per week. The counselors can provide support and referrals to local resources.

Suggestions for Meditation and Breathing Apps

- Calm - Available for iOS and Android
- UCLA Mindful - Available for iOS and Android
- Smiling Mind - Available for iOS and Android

Helpful Articles and Resources

- **National Institute of Mental Health**
Coping with Traumatic Events
[NIMH » Coping With Traumatic Events \(nih.gov\)](https://www.nimh.nih.gov/health/publications/coping-with-traumatic-events/)
- **Centers for Disease Control and Prevention (CDC)**
“Coping with a Traumatic Event”
[Coping with a Disaster or Traumatic Event \(cdc.gov\)](https://www.cdc.gov/trauma/2014/04/coping-with-a-traumatic-event/)
- **American Psychological Association**
“How to talk to children about difficult news”
[How to talk to children about difficult news \(apa.org\)](https://www.apa.org/press-releases/2014/04/23/how-to-talk-to-children)
- **American Academy of Child & Adolescent Psychiatry**
[Disaster and Trauma Resource Center \(aacap.org\)](https://www.aacap.org/trauma/)

Free Help Line

Optum, a leading health and behavioral health services company, is offering a free emotional-support help line.

The toll-free number, 866-447-3573, will be open Monday-Friday, 8am-8pm Central Time. The service is free of charge and open to anyone. Specially trained Optum mental health specialists help people manage their stress and anxiety so they can continue to address their everyday needs. Callers may also receive referrals to community resources to help them with specific concerns, including financial and legal matters.

Along with the toll-free help line, emotional-support resources and information are available online at: <https://www.liveandworkwell.com>.