### Optum

# California-Pacific Palisades Wildfire January 16, 2025

#### **Office of the Governor**

Governor Gavin Newsom 1303 10<sup>th</sup> St. Suite 1173 Sacramento, CA 95814 (916) 445-2841 <u>Governor of California</u> <u>The Golden State Recap</u> Governor Newsom (@cagovernor) • Instagram photos and videos

Press release on January 12, 2025:

*"Governor Newsom signs executive order to help Los Angeles rebuild faster and stronger Waives CEQA and Coastal Act requirements for reconstruction, extends law against price gouging* 

*What you need to know:* Governor Gavin Newsom today issued an executive order to streamline the rebuilding of homes and businesses destroyed in the recent Southern California firestorms.

LOS ANGELES — Governor Gavin Newsom today signed an executive order to suspend permitting and review requirements under the California Environmental Quality Act (CEQA) and the California Coastal Act to allow victims of the recent fires to restore their homes and businesses faster.

"When the fires are extinguished, victims who have lost their homes and businesses must be able to rebuild quickly and without roadblocks. The executive order I signed today will help cut permitting delays, an important first step in allowing our communities to recover faster and stronger. I've also ordered our state agencies to identify additional ways to streamline the rebuilding and recovery process.""

Governor Gavin Newsom

The executive order issued by Governor Newsom will:

- Suspend CEQA review and California Coastal Act permitting for reconstruction of properties substantially damaged or destroyed in recent Southern California wildfires.
- Direct state agencies to identify additional permitting requirements, including provisions of the Building Code, that can safely be suspended or streamlined to accelerate rebuilding and make it more affordable.
- Extend protections against price gouging on building materials, storage services, construction, and other essential goods and services to January 7, 2026, in Los Angeles County.
- Commit to working with the Legislature to identify statutory changes that can help expedite rebuilding while enhancing wildfire resilience and safety.

Governor Newsom will continue to work administratively and with the Legislature to help those affected by the recent fires rebuild what they have lost. A copy of the executive order can be found <u>here</u>."

#### Office of Emergency Management and Homeland Security Agency

California Governor's Office of Emergency Services 601 Sequoia Pacific Blvd Sacramento, CA 95811 (916) 894-5209 California Governor's Office of Emergency Services | California's Emergency Services Leader Cal OES - YouTube Cal OES - Facebook

To view County Emergency Management Agencies, visit <u>Planning & Preparedness</u> <u>California Governor's Office of Emergency Services</u>.

Social media posts on January 15, 2025:

"<u>California Governor's Office of Emergency Services</u>, in partnership with <u>California Department of Water Resources</u> and local governments, are continuing to work to ensure Californians impacted by wildfires have access to shelters and other resources in <u>County of Los Angeles</u>. Visit <u>Shelters Available</u> for Communities Impacted by Wildfires in Southern California | Cal OES News."

"@Cal OES, in partnership with @fema and @countyofLA, has opened two Disaster Recovery Centers in Los Angeles to provide a one-stop-shop of state, federal and local resources for survivors of the hurricane-force firestorm. Learn more: <u>Los Angeles County Disaster Recovery Centers Are Open for Hurricane-Force Firestorm Survivors | Cal OES News</u>."

Additional resources below may help track updates for the wildfires.

The Watch Duty App <u>Watch Duty - Wildfire Maps & Alerts</u>

Los Angeles Fire Department 213-978-3800 Alerts | Los Angeles Fire Department

#### American Red Cross

American Red Cross Los Angeles Region 1450 S Central Ave Los Angeles, CA 90021 (310) 445-9908 Los Angeles Region | California | American Red Cross

#### **Open Human Shelters:**

- All Saints Church 132 N Euclid Avenue Pasadena, CA 91101
- Pasadena Civic Auditorium, Exhibition Hall Accepts pets in carriers.
  300 E. Green Street
  Pasadena, CA 91101
- Ritchie Valens Recreation Center 10736 Lauren Canyon Blvd. Pacoima, CA 91331
- Pomona Fairplex (Gate 3) Accepts pets.
  601 W McKinley Ave Pomona, CA 91768
- Van Nuys-Sherman Oaks Recreation Center 14201 Houston Street Sherman Oaks, CA 91423
- Stoner Recreation Center 1835 Stoner Ave. Los Angeles, CA 90025
- Westwood Recreation Center Accepts small pets in carriers. 1350 Sepulveda Blvd. Los Angeles, CA 90025

Lyft and Uber are currently offering discount codes to shelters. Lyft: Two free rides up to \$25 each. Use code: CAFIRELIEF25 Uber: Two free rides up to \$40 each. Use code: WILDFIRE25.

#### **Open Animal Shelters:**

Small Animals:

- Agoura Animal Care Center 29525 Agoura Rd Agoura Hills, CA 91301
- Baldwin Park Animal Care Center 4275 Elton St Baldwin Park, CA 91706
- Carson Animal Care Center 216 W Victoria St Gardena, CA 90248
- Downey Animal Care Center 11258 Garfield Ave Downey, CA 90242
- Lancaster Animal Care Center 5210 W Ave I Lancaster, CA 93536
- Palmdale Animal Care Center 38550 Sierra Hwy Palmdale, CA 93550

Large Animals:

- Pomona Fairplex 1101 W McKinley Ave. Pomona, CA 91768
- Industry Hills Expo 16200 Temple Ave, City of Industry, CA 91744
- Antelope Valley Fair 2551 W Avenue H, Lancaster, CA 93536

For assistance evacuating animals please call LA County Animal Care Control at (562) 940-6898.

To report found, lost, or animals left behind in the Eaton area fire, please call Eaton Fire Animal Rescue Hotline at 626-577-3752.

#### Food and Additional Resources

The local area YMCAs are offering no-cost services, child-care, and more. Please visit Community Response & Action | YMCA Metro LA to find the closest open Y.

<u>Storage</u> U-Haul locations are offering free storage for a month. Please visit <u>CA Wildfire</u> <u>Assistance: U-Haul Offers 30 Days Free Storage at 92 Centers | U-Haul</u>.

<u>Food</u> Octavia's Bookshelf 1353 N Hill Ave Pasadena, CA 91104 626-421-6222

Odyssey Games 1795 E Colorado Blvd Pasadena, CA 626-817-9522

This list is being updated for those restaurants serving free meals to evacuees: <u>L.A.</u> <u>Wildfires: 75 L.A. restaurants offering free meals to fire evacuees</u>

<u>Free Masks</u> Rosemead Chamber of Commerce 3953 Muscatel Ave Rosemead, CA 91770

Pickup times: January 16-17 8am to 4pm January 18-19 10am-2pm.

LA Care Health is also offering free masks to the public. Please visit <u>Our Locations</u> <u>Community Resource Center</u> for times and locations.

<u>Communication:</u> AT&T Mobile Connectivity Center (MCC) 24250 Pacific Coast Highway, 10am-3pm. Provide access to Wi-FI, computers, and chargers.

#### AT&T Providing Relief to Those Affected by California Fires

T-Mobile Multiple locations offering free relief supplies, WI-Fi, Charging options. Please visit for updated list of locations. <u>T-Mobile Supports Southern California as Devastating Wildfires Impact Region</u> (Updated 1/16) - T-Mobile Newsroom

#### **Department of Transportation**

Caltrans: California Department of Transportation 1120 N Street Sacramento, CA 95814 (916) 654-2852 <u>California Department of Transportation | Caltrans Facebook: Caltrans</u> <u>Twitter: Caltrans</u>

To view current road conditions, visit QuickMap (ca.gov).

#### **United Way/211 Information and Referrals Lines**

These information and referral lines may know of additional resources currently providing assistance, such as food pantries, clothing closets, emergency shelters, and agencies offering financial assistance. Please dial 2-1-1 and provide your zip code and demographic information in order to receive referrals. Information can also be obtained at <u>Call 211 for Essential Community Services | United Way 211</u>.

211 LA Please visit the website or dial 2-1-1 to locate additional resources. <u>Home | 211LA</u>

211 LA is also assisting Airbnb, Hilton Hotels and American Express with locating free hotel rooms for those residents displaced by the fires. Please visit the website and search *"Emergency Housing Assistance for Wildfire Survivors"* or go to <u>Emergency Services</u> <u>Request</u> to determine eligibility for assistance.

## Substance Abuse and Mental Health Services Administration (SAMHSA) – 24/7 Disaster Distress Helpline

(800) 985-5990

Offers a 24-hour toll-free, multilingual crisis support line to U.S. residents who are experiencing emotional strain because of natural or human-caused disasters.

#### **Mental and Physical Health Resources**

Crisis Text Line: Text HOME to 741741

California Hope Crisis counseling available. Please call 833-317-4673 or visit <u>CalHOPE Home</u>. For Spanish, please call 833-642-7696.

AHAVA Pharmacy Emergency refills are being provided. 8835 W Pico Blvd LA 90035 Monday-Friday, 9am-6pm 310-299-8079

Teledoc Health Free, 24/7 virtual medical care to all Southern California residents impacted. 855-255-5032 Disaster Hotline

Deaf Counseling Center Free Support Group for Deaf Survivors of the wildfires offered. Text 240-701-5155 or email info@deafcounseling.com for Zoom link. Tuesdays at 5pm PST, began 1/14/25.

#### Federal Emergency Management Agency (FEMA)

(800) 621-3362 <u>FEMA.gov</u> Please visit the website and click on "*Disaster Declarations*". If a disaster is declared, please call to apply for assistance by phone, or visit: <u>Individual Assistance | FEMA.gov</u> to apply online.

Currently, FEMA has opened 2 Disaster Recovery Centers in the area.

• UCLA Research Park West: 10850 West Pico Blvd. Los Angeles, CA 90064 Hours of operation: Daily, 9 a.m. to 8 p.m.

• Pasadena City College Community Education Center: 3035 East Foothill Blvd. Pasadena, CA 91106

Hours of operation: Daily, 9am-8pm.

These locations can help apply for disaster relief loans and referrals for mental health counseling. They can also assist those who have lost vital records such as birth certificates, death certificates, driver's licenses, and social security cards.

#### Insurance Assistance

State Farm has declared they will renew any policyholders impacted if they had policies as of January 7.

Catastrophe Customer Care Sites have been opened at the addresses below to assist customers with claims and general questions.

Home Depot parking lot 12975 2800 W Jefferson Blvd Los Angeles, CA Daily, 8am-6pm.

Former Volvo Parking lot 1999 E Colorado Blvd Pasadena, CA Daily, 8am-6pm.

California Department of Insurance will also be at the Disaster Recovery Center located at Pasadena City College to answer any insurance questions and help understand policies.

Walk-ins will be on a first-come-first-serve basis on January 25 from 10am-5pm or January 26 from 10am-1pm. You may also call CDI'S Hotline at 1-800-927-4357 to schedule a one-on-one appointment.

#### DisasterAssistance.gov

Home | disasterassistance.gov

Offers information about local resources for disasters, including: FEMA Disaster Recovery Centers (DRCs), Red Cross, food, shelter, state emergency management agencies, and hospital locators.

To determine if individual disaster assistance is available through FEMA, please visit the website and enter the address.

To locate your local state emergency management agency for disaster information and updates, please visit: <u>Search Your Location | FEMA.gov</u>

#### American Red Cross National

(800) 733-2767 American Red Cross | Help Those Affected by Disasters

#### **National Weather Service**

Weather alerts by state are available at: Active Alerts (weather.gov).

#### The Weather Channel

Local forecasts and severe weather. Please call or visit the website to locate your local chapter and open shelters. <u>National and Local Weather Radar, Daily Forecast, Hurricane and information from The</u> Weather Channel and weather.com.

#### Safe Travel USA

SafeTravelUSA

#### National Traffic And Road Closure Information

National Traffic and Road Closure Information | Federal Highway Administration (dot.gov)

#### **Free Help Line**

Optum, a leading health and behavioral health services company, is offering a free emotional-support help line.

The toll-free number, 866-447-3573, will be open Monday-Friday, 8am-8pm CST. The service is free of charge and open to anyone. Specially trained Optum mental health specialists help people manage their stress and anxiety so they can continue to address their everyday needs. Callers may also receive referrals to community resources to help them with specific concerns, including financial and legal matters.

Along with the toll-free help line, emotional-support resources and information are available online at <u>https://www.liveandworkwell.com</u>.